



ANNUAL IMPACT REPORT

Providing a hand-up, not a hand-out.

2021-2022 Report



MESSAGE FROM OUR CEO



“

We could not have accomplished this feat without the support of our loyal donors, agency partners, our network of congregations, and spectacularly talented and passionate staff.

”

Dear Friends,

2021 was a year of change and challenge for everyone here at Family Promise. Our board spent the better part of the last 2 years managing a large grant from the Division of Energy, Housing and Community Resources (DEHCR) and monitoring the acquisition and subsequent construction of a new static homeless shelter here in Port Washington. With the continuing operational struggles due to ongoing COVID-19, the shelter build was certainly top of mind for both the staff and board. Our previous Executive Director exited the agency in late 2021 and I was fortunate to be asked to lead in May 2022. These next seven months of 2022 became a sprint to complete the shelter build, increase our staff by almost three times, set up a benefits package, and attempt to raise the funds that would be necessary for successful operations for the next 3 years.

The Portlight Shelter neared completion at the end of 2022, and we could not have accomplished this feat without the support of our loyal donors, agency partners, our network of congregations, board of directors and spectacularly talented and passionate staff. I am both honored and humbled by the support we received from the local community, municipality, and county. We couldn't have done it without all of you. As we look forward to operating in our new Portlight Shelter in 2023 we are all aware of the new set of challenges that will face us. I'm looking forward to working with all of you to be the resource we hope to be for the city of Port Washington and Ozaukee County. Thank you for all you've done to help us get here and we ask for your continued support, prayers and partnership to make this next phase of our work impactful and meaningful to the community.

A handwritten signature in cursive script that reads "Cori Guerin". The ink is dark and the signature is fluid and personal.

Cori Guerin
Chief Executive Officer
Family Promise of Ozaukee County

MESSAGE FROM OUR BOARD CHAIR

Like so many others, I mark many events and happenings in my life as “pre and post-pandemic”. How about you? March 10, 2020, will forever be in my mind and 2021 will be considered “pandemic year #2.” At Family Promise Ozaukee we learned a lot during that year.

Earlier we learned that caring for homeless people looked different than pre-2020. We continued to keep our guests separated in motel rooms, eating alone in their spaces, meeting for support services in our quasi-office in the motel. Our warm and welcoming interfaith hospitality network was a thing of the past. Our church support friends continued to “morph” right along with us by providing individually boxed meals, delivered to our motel office, awaiting pick up by our guests. The cost of this new model of care was staggering and our staff was amazing, seeking out each and every grant dollar possible. We survived 2021 with strength, determination and hope for a brighter future.

Indeed, our efforts to carry on proved fruitful as we applied for and received a Community Development Block Grant. We were so appreciative of the Ozaukee County Board in their effort to support us in obtaining this financial support. The grant would allow us to purchase an existing property and begin planning for Ozaukee County’s very first standalone homeless shelter –The Portlight Shelter. Our building on the corner of LL and Sunset in Port Washington was purchased that fall and our search for a general contractor began.

At about the same time, our Executive Director, Kathleen Fisher Christensen, shared that she would be leaving FPOZ to take on a new challenge to grow an existing shelter in need of her expertise. Kathy, and all of us, knew she was the right person for this new adventure. Needless to say, our staff and board moved into action bidding out and procuring a construction company and forming a search team that would begin the work to find us a new CEO. We took a well-deserved break over the holidays and were ready to go as we rang in 2022!

Our Portlight Shelter was put on hold for a bit...Wisconsin winters do that to construction! Our search team worked tirelessly throughout...combing through resumes, hosting interviews and happily, in April, presented Cori Guerin with an offer to be FPOZ’s next CEO. It was a long 6 months and our staff was stellar...filling in, multitasking and most importantly keeping our programs afloat- serving those most in need! Cori officially joined our team on May 16-- she “hit the floor running” and has yet to have had time to take a deep breath. She has been an amazing, and most welcomed, addition to our organization.

The end of May was “shovels in the ground” as we hosted our official groundbreaking for the Portlight. What an exciting time for us all! We were proud to have county officials, Port’s Mayor, and a vast variety of supporters as we came together to celebrate the beginning of a new era for FPOZ! Construction had begun and our summer/ fall, and yes, what became winter, was consumed with problem-solving, decision-making, meetings with foremen, supply chain issues, etc. Needless to say, our project took much longer than anticipated but the results were exemplary. We couldn’t be happier.

We most recently opened our doors to our supporters with an open house and ribbon-cutting ceremony. We hosted an online “housewarming” event this fall which virtually helped us furnish our shelter. What fun it was to invite folks in to witness the fruits of their generosity. The shelter is beautifully furnished/supplied thanks to so very many wonderful people. Presently, beds (built by the “Shed Crew” at Crossroads Church) are being made up...each with a handmade quilt sewn by talented “church ladies.” Each guest will take his/her quilt as a gift as they move into their new home. What a wonderful way for them to feel and remember the love shared with them.

Are you sensing why this annual report is a biennial one? Everyone at Family Promise has expanded his/her responsibilities—taking on new job roles, filling in where needed, hiring new staff members for the shelter, becoming experts in new fields and though writing an annual report for 2021 was an important task, it simply didn’t make the top ten list of things to do! Forgive us and know that we’ve all been doing what needs to be done to continue our mission of rebuilding lives with compassion, and providing resources and services to those at risk in Ozaukee County.

Thank you for your continued love and support!



Barbara Janssen
Board Chairperson 2021-2022
Family Promise of Ozaukee County



WHO WE ARE



Our Mission

Family Promise works to rebuild lives with compassion by providing resources and services to individuals and families at risk of homelessness in Ozaukee County.



Our Vision

Our vision is a nation in which every family has a home, a livelihood, and the chance to build a better future.



Our Core Values

Hospitality, Empathy, Community,
Dynamic, Innovative, Empowerment



Our 2023 Theme

Providing a hand-up, not a hand out.

OUR PROGRAMS

Case Management

Family Promise offers case management services to anyone at risk of homelessness in the community. The main office location in Port Washington is convenient for people to drop by for information on employment, community resources and housing.

Coordinated Entry to Housing Services

Family Promise is the lead coordinated entry agency and employs a Coordinated Entry Specialist who assesses households who are homeless in the county. All households who are literally homeless are placed on the Housing Prioritization list. A specialist will provide referrals and limited case management services to meet their needs.

Homeless Prevention Program

This prevention program offers rent assistance for households who are at risk of being evicted from their homes. The rent assistance helps families maintain housing and prevents them from becoming homeless. Family Promise works closely with other agencies such as St. Vincent De Paul, Salvation Army, and Advocates of Ozaukee to help families meet their needs.

Portlight Shelter

Our services are comprehensive and provide full-service case management, rapid re-housing, and other support for individuals and families in need. We seek to meet basic needs such as providing meals, hygiene products, and assigned family rooms or co-housing. Additionally, we provide daily support, such as job applications, resume writing, RentSmart assistance, life coaching, basic life skills training, and resource referrals.

Rapid Rehousing

The Rapid Rehousing Program offers client-centered services including case management and rent assistance for individuals and families moving out of homelessness and into housing. The organization helps families secure housing and connect to resources necessary for them to live independently upon the 12-month completion of the program.

System Navigator for Youth Homeless Demonstration Program (YHDP)

Provides immediate shelter, access to housing programs, guidance, support and resources to youth ages 18-24 regarding services available in the community. In collaboration with Hebron House and the Youth and Family Project, Family Promise of Ozaukee County provides an assigned System Navigator for wrap-around support to help ensure success in both obtaining and maintaining housing through a plan developed specifically for the individual.

2021 YEAR-IN-REVIEW

Statistics & Financial Report

119
households

4,652 nights of shelter

2,737 meals to our residents

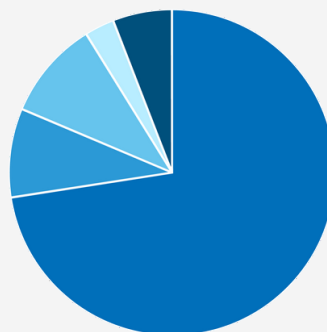
142
children

144
adults

\$133,824
in rent assistance

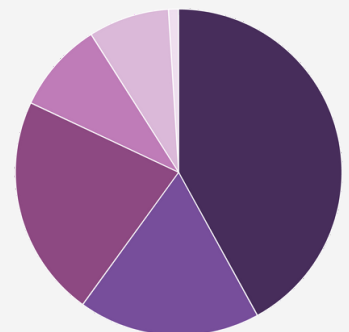
2021 Financial Report

Source of Funds



- Government Grants
- Individual/Business/Civic Organizations
- Foundations
- Congregations
- Other

Use of Funds



- Staffing
- Rent Assistance
- Motel Vouchers
- Operations
- Administration
- Fundraising

2022 YEAR-IN-REVIEW

Statistics & Financial Report

Platinum
Transparency
2022

Candid.

2,517

nights of shelter

116

households

158

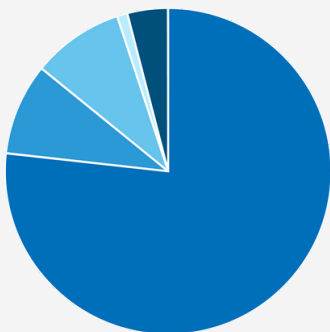
children

1,941

meals to our
residents

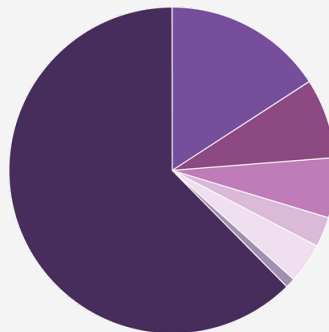
2022 Financial Report

Source of Funds



- Government Grants
- Individual/Business/Civic
- Foundations
- Congregations
- Other

Use of Funds



- Staffing
- Rent Assistance
- Motel Vouchers
- Operations
- Administration
- Fundraising
- Construction

144

adults

\$147,315

in rent
assistance

2021-2022 EVENTS HIGHLIGHTS

Giving Day

Giving Day is a 24-hour online campaign to raise awareness and funds to support families experiencing homelessness. This year, low-income families need our help more than ever.

Donate at FamilyPromiseOZ.org.



Classics for a Cause

Through raffling off a sportscar, we raised awareness of Family Promise programming and our Back to School Fair. We were able to raise \$7,704 for our organization through this event.

Holiday Events

Family Promise of Ozaukee County is always involved in spreading holiday cheer. Some events we participated in were Fall Fest in Port Washington, Christmas at the Chalet, Adopt a Family, Christmas on the Corner, Illumiate Ozaukee County and more.



Portlight Shelter Groundbreaking

On May 20, 2022, the Mayor of Port Washington, Board Members, Ozaukee County Policy & Budget Analyst, and Family Promise CEO, Cori Guerin, broke ground on our Portlight Shelter.

OUR GOALS FOR 2023

1

Provide shelter for up to 32 households or 128 individuals experiencing homelessness (each for a maximum of 90 days).

2

Increase the long-term success rate of households leaving our Portlight homeless shelter and entering permanent housing from 77 percent to 90 percent.

3

Connect all Family Promise of Ozaukee County clients participating in our programs to all available community resources such as rental assistance, workforce development programs, credit counseling, Food Share, energy assistance, health insurance options, food pantries, etc.

4

Provide all Family Promise of Ozaukee County clients assistance with job searches, mentoring, financial literacy, and educational programs to foster independence and self-sufficiency.

5

Increase our local network congregations from 18 to 25 which will increase our number of volunteers who support the Family Promise of Ozaukee County mission.



“I would like to say thanks for everything your organization has done for my family. As a family that has gone through some trying times, you all have put a smile on the faces of some children who would have otherwise had a very dismal day and tears in the eyes of a parent who would not have been able to do anything for them.”

— Former Family Promise of Ozaukee County Guest

THANK YOU TO OUR PARTNERS & SPONSORS

2021-2022 PARTNERS

Advocate Aurora Health
Advocates of Ozaukee County
Balance, Inc.
Center for Veterans Issues
City of Port Washington
Difference Principal
Equus Workforce Solutions
Family Services
Family Sharing

Feith Family Ozaukee YMCA
Integrated Community Services
LUSH Homes
Lutheran Social Services
MHS Health Wisconsin
Mr. Bob's Under the Bridge
Ozaukee County
Ozaukee County Human Services
Ozaukee Family Services

Ozaukee Non-Profit Center
Port Washington Food Pantry
Salvation Army
Saukville Food Pantry
Sirona Recovery
St. Vincent de paul of Ozaukee County
United Way of Northern Ozaukee County
VA Medical Milwaukee Health Center—Veterans Issues
Your Best Life

2021-2022 NETWORK CONGREGATIONS

Christ The King Lutheran Church of Port Washington
Community United Methodist Church
Crossroads Presbyterian Church
First Congregational United Church of Christ
Grace Lutheran Church Grafton
Grace Lutheran Church Thiensville
Grand Avenue United Methodist
Living Hope Lutheran Church
Lumen Christi Catholic Church

Mequon United Methodist Church
New Life Church
Parkside United Church of Christ
Pilgrim United Church of Christ
Portview Church
St. Boniface Episcopal Church
St. John Lutheran Church Grafton
St. Joseph Catholic Church
Unitarian Church North



Thank you to everyone who supported and donated to furnishing the Portlight Shelter

Including: Harborview Hotel, The Shed Guys at Crossroads Presbyterian, JL Business Interiors, our volunteers, our board members and families who helped facilitate our setup and opening. Additional thanks to everyone who purchased items for our new Shelter from our Amazon Wish List.

THANK YOU TO OUR DONORS & BOARD

SPONSORS & DONORS \$1,000+

100+ Women Who Care	Forest County Potawatomi Community	Nicholas Family Foundation
Alfred and June Kohlwey	Fox Bros Piggly Wiggly	Ozaukee County
Allen Boyle	Frances Blom	Pauline Mary Morrison
Andrew Lampereur	Godfrey Family Foundation	Port Washington-Saukville Rotary Club
Angela Bonovich	Gordon Brothers Asset Advisors LLC	Port Washington-Saukville Schools
Bachrach Human Resources Consulting	Grace Lutheran Church	Robert W Baird and Co
Barbara and Richard Janssen	Grace Smaxwill	Senior Citizens Activities, Inc.
Beautiful Savior Lutheran Church	Greater Cedarburg Foundation	Sir James Pub
Bill Arpe, Fiduciary Real Estate Development Inc.	Greater Milwaukee Foundation	Speaker Family Foundation
Boettcher Foundation	James Hoffman	St. Boniface Episcopal Church
Catholic Community Foundation	Joan Meyer	St. John's Lutheran Church
Cedarburg-Grafton Rotary	KAPCO	The Kroger Foundation
Colleen Dunphy	Kelben Foundation	Thomas and Judy Golding
Community United Methodist Church	Kieckhafer Family Foundation	Trinity EV Lutheran Church
Connie Pukaite	Lakeside Development Co.	Unitarian North Church
Crossroads Presbyterian Church	Layton and Barbara Olsen	United Way of Greater Milwaukee
David Kundert	Lois E. Kobleske	Vineyard Church
Donald and Patricia Stark	Lumen Christi Congregation	W. David Romoser Trust
Donna Steffens	Marjorie Siebert Ayles Foundation Inc	Wallace Family Foundation
Dr. Jerome A Mahalick	Martin Family Foundation	Walmart
Drew and Sheri Kanyer	Mary Lou McPhillips	WE Energies Foundation
Edward Mordy	Meijer	Wendy M & John F Mikkelson
Elizabeth A and Mark D Fischer	Mequon United Methodist Church	WHEDA Foundation
Ellamae Siebert Foundation Inc	Mequon/Hiram Schmitt Fund	Wild Birds Unlimited
Faith Lutheran Church	Merrill Lynch	William N. and Janice V. Godfrey Family
Family Promise National	Michael * Erin Bennett	Foundation Trust
First Congregational Church	M-T Sunrise Rotary	

2021-2022 BOARD MEMBERS

Chair – Barb Janssen
Retired Educator, Fox Point Bayside School District

Vice Chair – Connie Pukaite,
Community Volunteer, Former Mequon Mayor and Alderperson

Treasurer – Errol Barnett
Commercial Lender – Community Bank and Trust

Secretary – Stephen Knowles
Retired Attorney

Member – Greg Bachrach
Bachrach Human Resources Consulting

Member – Allen Boyle
Chief Financial Officer, Lauber Partners

Member – Suzy Frazier
Community Volunteer

Member – Jim Hoffman
Retired Contractor James H. Hoffman Builders, Inc.

Member – Jeff Lambie
Owner, JL Business Interiors, Inc.

Member – Kathy Nordberg
Retired Educator, Mequon-Thiensville School District

Member – Rev. Scott Samuelson
Associate Pastor at Crossroads Presbyterian Church

Member – David Schlageter
Retired Business Owner

Member – Patricia Stark, PHD
Retired Psychologist

